



# COVID -19 GOLF RULES & REGULATIONS

The following rules and requirements apply to the Irene Country Club (Golf Course) to ensure compliance with the COVID 19 related Regulations and Notices published as part of the Disaster Management Act. The golf course and practice facilities will only open once government has given green light.

## 1 BOOKINGS

### 1.1 Advance booking information

- The following non-negotiable rule is applied – **no booking, no access**. No Walk-ins will be allowed.
- Members will be given priority.
- Book on-line (Members times open 10 days prior) through the online system. Go to [www.teesheet.co.za](http://www.teesheet.co.za) or book through the Clubmaster APP
- Members must ensure they have money in their Spending Accounts or rounds available in their pre-paid round packages.
- Four balls can be booked.
- Each player's information must be available (name and contact number) to ensure that contract tracing can be achieved as well as to ensure compliance during the check-in process.
- A one tee start from 7:00 with 12 minutes between the fourballs will be followed.
- 18-holes booking allowed from 7:00 to 12:50.
- 9-hole booking from 13:00 till 16:00.
- A maximum of 152 players will be allowed on the course in a given time. This ensures that social distancing is complied with (i.e. approximate 60 hectares – 152 players = 0.5 hectares per player)
- Golf pull carts are available on a hire basis and these will be disinfected and sanitised, before and after use.
- Payment can be made at the Welcome Centre on arrival and we encourage all members to support the club in purchasing your Grab n Go meal and hot beverage prior to your round. Also don't forget a few bottles of water to stay hydrated on the course.
- Members and guests should travel alone as a rule, but individuals from the same household can travel together.
- Members and guests are encouraged to pack their own sanitiser for use. The Irene Country Club provides hand washing facilities (soap and running water) in the bathrooms as well as hand sanitiser in key access areas, such as the Welcome Centre.
- Members and guests should allow at least 20 minutes for the check in process.
- Members and guests **should avoid arriving to early at the club**. It must be noted that no seating will be provided, and limited food and beverage services are available to ensure compliance with the COVID 19 related Notices and Regulations.

### 1.1.1 Terms and Conditions for Access and Use of the Golf Course During COVID 19

- Terms and conditions for access and use of the facility is communicated during the booking process. By accessing the booking, the member and/ or guest consent to such. This include the following:
  - No individual displaying COVID-19 symptoms will endeavour to access the site.
  - No individual who has tested positive for COVID 19 (and has not yet recovered from such) will endeavour to access the site.
  - Face masks/ cloth masks are mandatory in common areas such as the Welcome Area, condensed area (where social distancing cannot be achieved) and Ablution facilities.
  - No showering facilities are available during the lockdown period for use by a member or guest.
  - No alcohol may be brought onto or consumed on the site unless governing Notices and Regulations are altered.
- Right of admission is reserved and enforced by Irene Country Club security personnel and officials. Any individual displaying COVID 19 symptoms or it there is any reason disclosed that place Irene Country Club, workers, members or guests at risk, such individual (including workers and members) may be requested to leave the premises, irrespective if such individual has paid for sporting activities or not.

## 1.2 How to top up your account:

- Sign into your Account (If you are unaware of your password, you add your ID number and then click 're-send password' and it will email the password)
- Click on Credit Card enabled functions
- Choose Spending account
- Type in amount
- Process and provide credit card details.
- Contact us on [membership@irenecc.co.za](mailto:membership@irenecc.co.za) if you require assistance. (Members that do not know how to get registered and utilize the cashless system will be assisted by phone, please call, and speak to the GM, Golf Ops Manager or Receptionist.)

## 2 Access control requirements for members and Guests

To ensure that the health and safety risks of members and guest at the Irene Country Club managed, the following requirements relate to accessing of the facilities:

### 2.1 Arrival at and departure from Irene Country Club

- Based on the advance booking, the security personnel maintain a list of all members and guest that has booked for the use of the facility. **No booking, no access.**

- All deliveries to the site will be subjected to the same requirements.
- Upon arrival, members and guests must:
  - Follow and comply with the revised traffic plan and traffic signage at the access gate. Such has been developed to reduce book in times
  - Subject themselves to temperature screen as well as a verbal confirmation of compliance with regards to COVID 19 symptoms and transmission risks.
- Once a member or guest has been screened and no COVID 19 symptoms are detected, the individual will be granted access to the site. The individual will be instructed to park his/ her vehicle in a parking bay.
- If any member or guest is screened and their temperature displays a fever, **or** it is observed that an individual is coughing excessively:
  - such individual (or group of individuals if more than 1 person travelled in a vehicle) will not be granted access to the facility. Such individual (or group of individuals) will be requested to leave the premises and obtain medical treatment.
  - If such member, guest, or group of individuals refuse to obey the instruction, the matter will be escalated to the armed response team and COVID 19 Compliance Officer for further action.
- Ample car parking spaces are available to ensure social distancing.
- Member and guest must be dressed for the relevant sport as no change houses are open.
- Once parked, members and guests
  - change footwear at your car following social distancing.
  - either report to the Welcome Centre or directly to the sporting activity/ area (if no payment obligations are outstanding from the individual).
- Whilst at Irene Country Club, members and guests are requested to:
  - Maintain social distancing of 2 metres from other individuals.
  - Wear a face mask/ cloth mask in areas where social distancing cannot be maintained.
  - Avoid physical contact with other individuals.
  - Maintain hygienic standards through hand sanitising or hand washing regularly.

## 2.2 Irene Country Club Welcome Centre

- The Welcome Centre is the hub used for all food and beverage. Various barriers have been implemented to mitigate risks to members or guests. These include:
  - Social distancing in and around the Welcome Centre.
  - People movement/ flow barriers.
  - Provision of hand sanitisers at various points.
  - Regular cleaning of high contact areas by the cleaners.

- For food and beverage services, grab and go service is provided. The administration of such incorporated COVID 19 controls measures.
- Dedicate collection and drop off area has been allocated for golf carts to ensure that hygiene standards can be maintained.

## 2.3 Playing Golf

### 2.3.1 Check in

- Park your car in the carpark, remove your golf clubs, trolley and proceed to the 'Welcome Area' where you can sanitise, register, and be directed to **STARTERS TABLE** and issued keys for pre-booked carts before being allowed to tee off at your allocated tee off time.
- Golf Carts are not compulsory, walking and pulling or carrying your own bag is preferable.
- **NO CADDIES** will be allowed. Unfortunately, caddies fall into the 'high risk' category of people returning to a workplace, and as such, caddies will not be allowed under Level 3. We encourage members to donate to the ICC Covid-19 Fund and the club will continue to provide food hampers and stipend payments to them, and the staff in need, through your generous contributions.
- No Halfway House will be available, however Grab n Go meals are available to purchase before your Tee Off for your consumption during your round of golf.

### 2.3.2 On the course

- Golf Carts must be booked on the system prior to your arrival, you will be required to sign an indemnity and your cart number will be issued by the Starter at the 1<sup>st</sup> tee. Only one person per cart allowed, unless you live in the same household, then you will be allowed to share a cart.
- Maintain social distancing do not stand closer than 2 (two) metres from another golfer
- No raking of bunkers (rakes have removed from bunkers) and a free drop in the bunker will be allowed.
- Flagsticks must be left in the hole and must not be touched.
- All cup holes have "cup inserts" in to ensure simple, contact-free ball retrieval. As a result, the "shallow cup may result in "putts" hopping out of the cup. In such instance, the golfer will not be penalised, and the putt will be given. This is not applicable to lipped putts 😊!
- After completing the front 9, golfers need to move directly to the 10<sup>th</sup> tee. Note that no halfway house facilities are available and stops should be limited to the use of the toilet facilities and to collect a Grab n Go meal.
- Once a hole is completed, the group in front must have exited the tee box before players can progress to the next hole
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area
- Equipment, food, and drink must not be exchanged between players
- Players must not pick up another player's equipment or golf balls
- All water fountains and ball-washers will be closed and covered.

- Players must not shake hands or high five handshakes

## **2.4 Golf Practice and Club facilities**

- The only areas of access are the Welcome Area & the main toilets
- Toilets cleaned regularly and will have some sinks/urinals placed out of action to ensure social distancing.
- There will be a marked waiting area outside the toilets to allow people to queue to allow safe entry and exit.
- All other areas are closed.
- The driving range facilities will be open and available for use. Social distancing must be complied with.

## **2.5 Departure from Irene Country Club**

- Once the member or guest completed the sporting activity, such individual is requested to return club property used (e.g. golf carts).
- Members and guest are encouraged to return home after sporting activities are completed.
- Wash or sanitiser hand prior to departure is recommended.
- Changing rooms and other areas of the clubhouse are closed other than the toilets.
- Members and guests are requested to enter their scores via the HNA App or the HNA kiosk at the club, or on the HNA website.
- When you arrive home, please ensure your clubs and equipment are cleaned thoroughly after use.
- Members or guests must contact Irene Country Club (call or email) if any health issues or COVID-19 symptoms are experience post-round at the earliest possible opportunity.